

Northumberland



Northumberland Zoo Social Story



I will arrive at the zoo and be greeted by a member of staff in **red uniform**.



I have the option to pick up a **sensory bag**.
This contains:



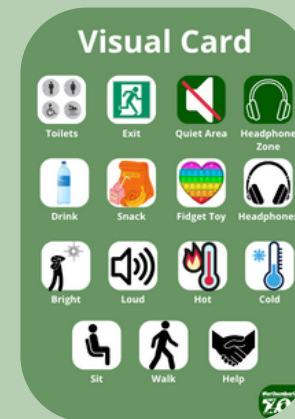
Drawstring Bag



Lanyard



Fidget Toy



Visual Card

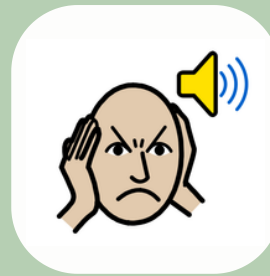
I will look out for signs around the zoo about different zones



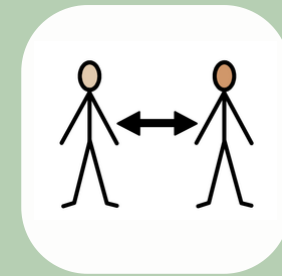
Quiet Area



Headphone Zone



Noisy Animal



Social Distance



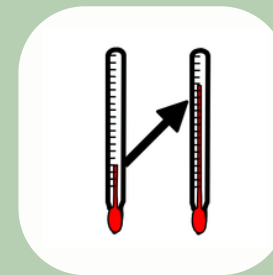
Loud



Busy



Smelly



Hot



Dark

Mood Chart



Angry



Scared



Worried



Anxious



Happy



Calm



Sad



Tired

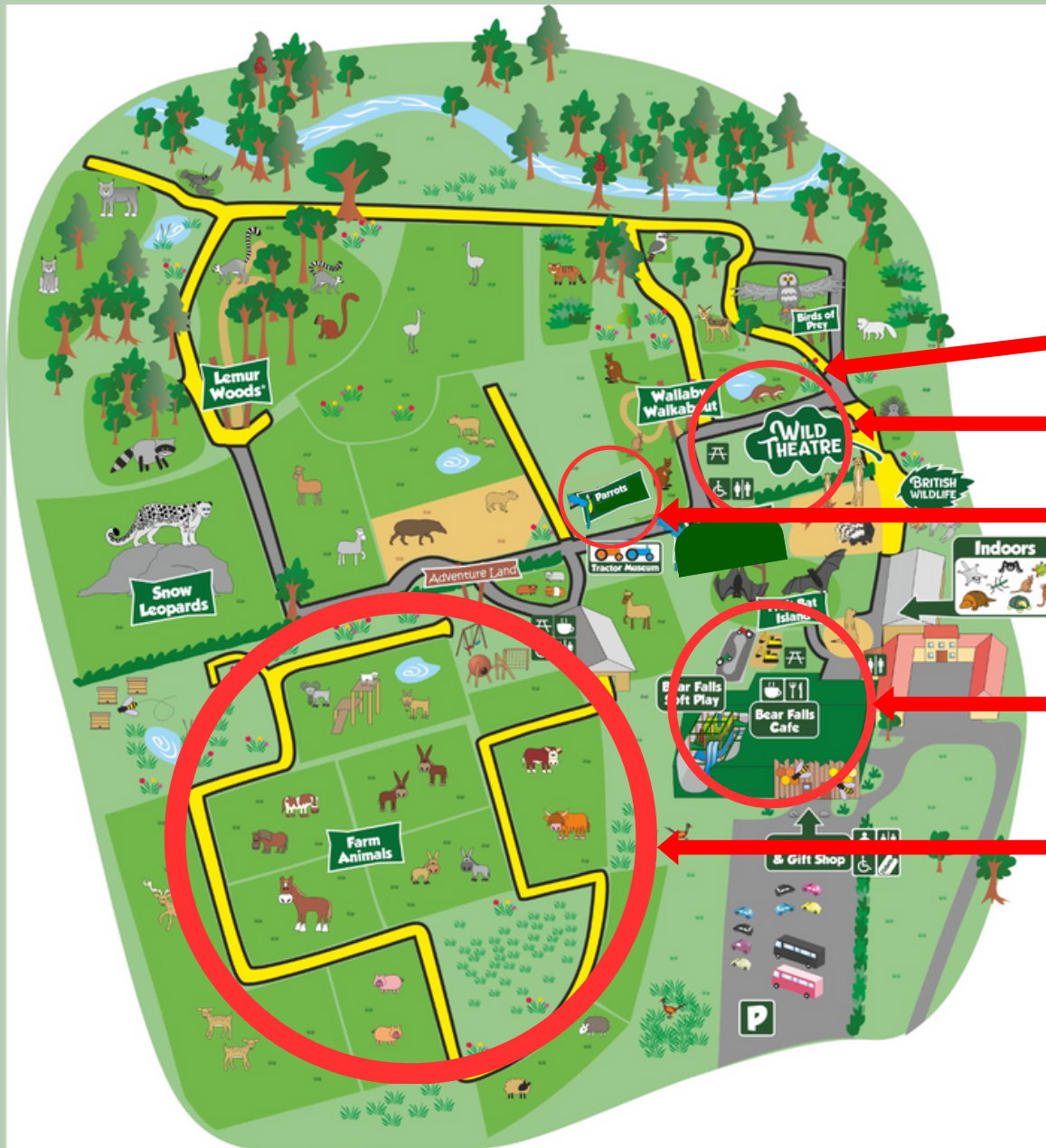


Bored

I can use a mood and sensory chart to express my feelings

I can ask for help to express my feelings with my staff or family.

These areas around the zoo may be loud:



Otters



Wild Theatre (BOP Display)



Parrots



Bear Falls Softplay & Cafe

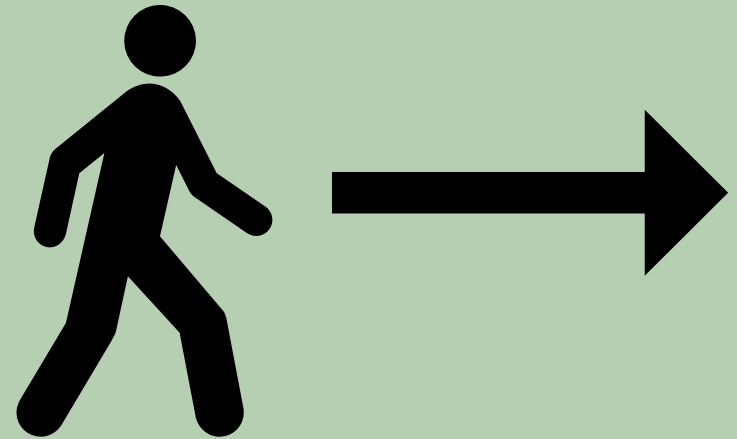


Entrance/Giftshop



I may become overstimulated during my day by the animals or my surroundings

But I can ask to leave!





Quiet Area

I can go to the designated quiet areas for a break.



Quiet Area

I can spend as long as I want here.



Some animals are in free-roaming enclosures.

I will:

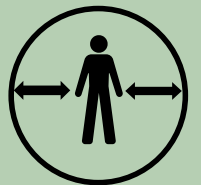
- Be calm



- Be quiet

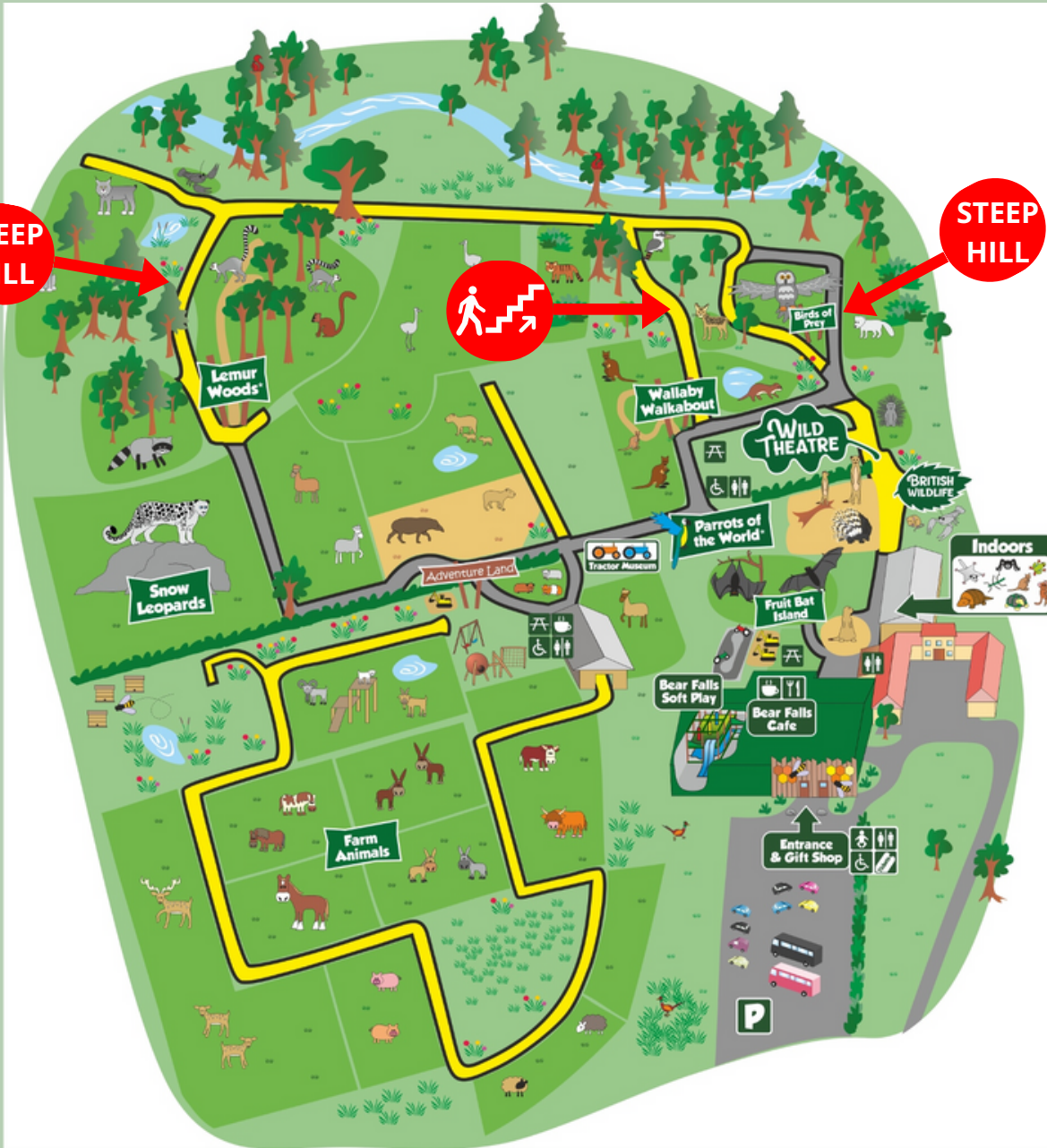


- Give animals space



- Not touch the animals





STEEP HILL

STEEP HILL



Some paths are uneven.

Grey path (smooth) shows tarmacked paths.



Yellow path (uneven) shows tarplaining paths.



I will take care when walking around.



I might not see all the animals at the zoo.



If this is the case, I will come back later.

Zookeepers wear the zoo logo:



**Black
Fleeces**



**Green
Jumpers**



**Green
Fleeces**



Keepers might show me animals up close in the bird show.



Volunteers wear **green high vis jackets.**

I can eat my lunch in the cafe.



If it is too busy, I can move to a quieter area.

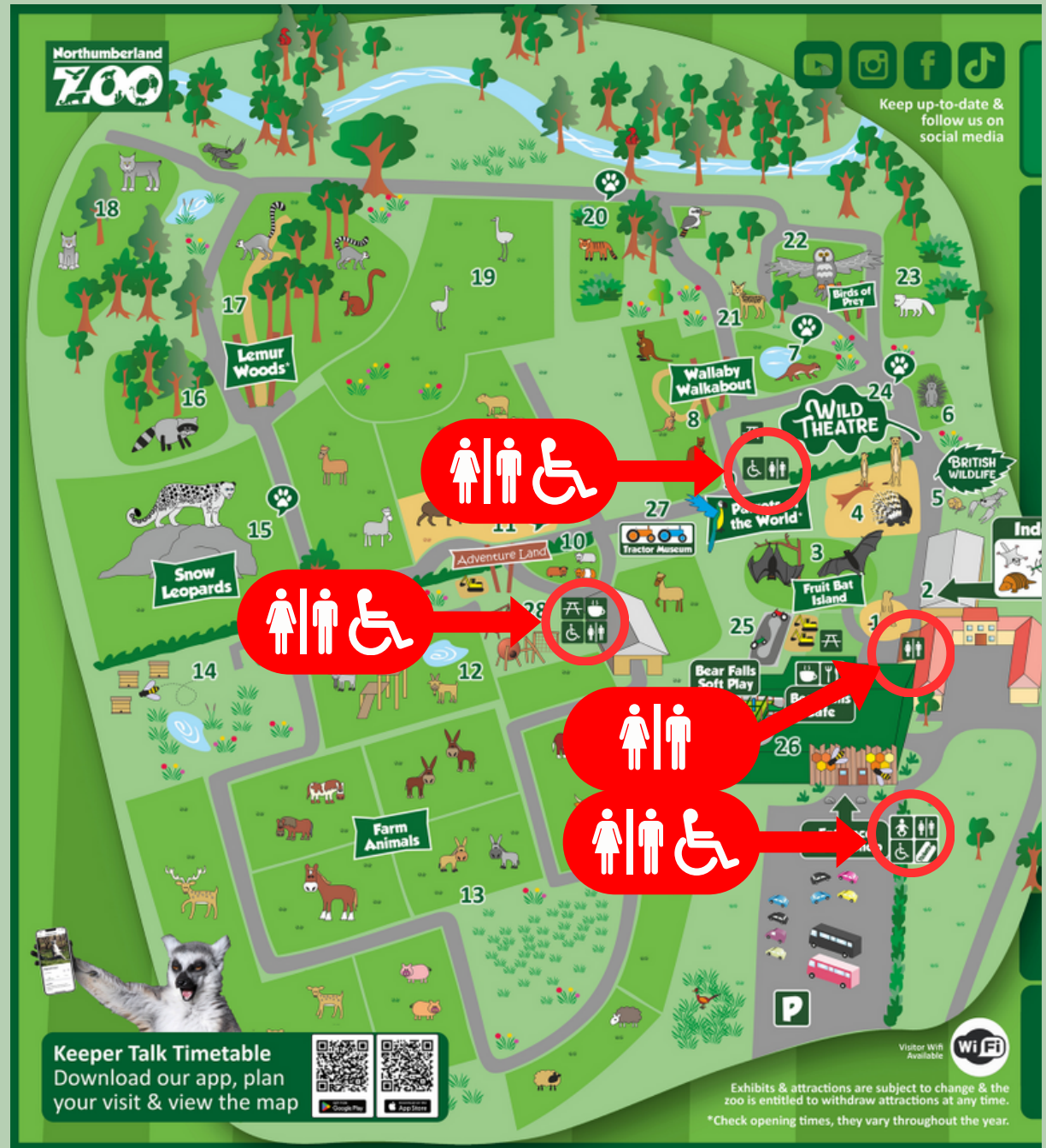
I can order food from the restaurant or I can eat my packed lunch.



Restaurant staff can provide menu symbols if needed.



There are multiple toilet facilities that I can use around the zoo.



Northumberland



If I have any questions about the zoo, I can ask any member of staff.



They are all there to help me