

## Keeper Volunteer Role Description

### Overview

Tasks you will be involved with:

- Preparing food and feeding animals, according to their set diets
- Ensuring high standards of cleanliness in animal houses, enclosures and 'behind the scenes' areas
- Observing the animals for behavioural, reproductive and medical reasons
- Providing species-specific enrichment to all animals
- Visitor engagement in our walk-through enclosures (lemurs)
- Basic maintenance and grounds keeping, tasks such as painting and planting
- Adhering to all health and safety protocols and emergency procedures to ensure the safety of animals, staff and guests.

### Successful keeper volunteers will:

- be enthusiastic and hard working
- be able to work as part of a team, as well as use their own initiative
- have good communication skills
- be able to work in extreme weather conditions
- be physically fit
- be comfortable interacting with guests, a good listener and keen to learn
- have a driving license and their own vehicle due to the location of the zoo (or otherwise be able to get to the zoo without the use of public transport)
- be over the age of 18
- need to volunteer 1 day a week, for a minimum of 12 weeks. Volunteering hours are 08:00 – 16:30 in winter and 08:00-17:00 during British summer time. Although for practical reasons, it can be helpful to be the same day every week, this is not essential.

### Overseen by the Head and Deputy Head Keeper, the keeper volunteers will be provided with:

- Hands-on, practical animal husbandry experience with a range of mammals, birds, reptiles, amphibians and invertebrates
- Opportunities to gain experience in other areas if desired, such as hosting visitor talks
- Food and drink vouchers for use in the café while volunteering
- A complimentary zoo ticket every 6 weeks of volunteering
- Appropriate uniform as required