

Northumberland Zoo

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Customer Engagement Volunteer

Northumberland Zoo is looking for hard working and dedicated volunteers to assist its team of customer services staff by engaging with visitors and enhancing their experience throughout the day.

This is an amazing opportunity and would suit people who are interested in being involved with the zoo and like talking to people! These volunteers will help spread the message about our various conservation projects as well as share general knowledge about some of our amazing residents too.

Customer engagement volunteers would be appreciated to help out between 10am and 3:30pm during summer months and 11am to 2:30pm during the winter.

All training will be provided but a willingness to speak publicly and be proactive in helping others would be beneficial.

To express your interest, or to find out more, please e-mail learning@northumberlandzoo.co.uk detailing when you would like to volunteer, as well as any skills or experience you feel may be beneficial to the zoo.

We look forward to chatting with you soon.



